



Republic of the Philippines
Department of Education
REGION III – CENTRAL LUZON
SCHOOLS DIVISION OF SCIENCE CITY OF MUÑOZ

April 5, 2023

SCHOOLS DIVISION MEMORANDUM

No. 165, s. 2023

SCHOOLS DIVISION ORIENTATION ON REVISED PROCESS IN THE ENDORSEMENT AND RESOLUTION OF 8888 CONCERNS

To: Division Public Assistance Coordinator (DPAC)
All Public Elementary and Secondary School Heads
School Public Assistance Coordinator

1. Relative to Regional Memorandum No. 135, s. 2023 entitled *Revised Process in the Endorsement and Resolution of 8888 Concerns*, this Office will conduct an orientation in the endorsement and resolution of issues and concern.
2. This will be held virtually via MS Teams link <https://tinyurl.com/8888virtualorientation> on April 12 at 10:00 a.m.
3. The activity aims to streamline the process in the facilitation of complaints lodged through 8888 Hotline.
4. All School Heads are instructed to fill-up the google sheet <https://tinyurl.com/schoolsic-list> for the updated list of their School Public Assistance Coordinators, while the official e-mail addresses for the management of 8888 concerns will be created by the Schools Division ITO.
5. The participants to the activity are all School Heads and School Public Assistance Coordinators.




JOHANNA N. GERVACIO PhD, CESO V
Schools Division Superintendent



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