



Republic of the Philippines
Department of Education
REGION III- CENTRAL LUZON
SCHOOLS DIVISION OF SCIENCE CITY OF MUÑOZ

29 October 2026

SCHOOLS DIVISION MEMORANDUM

No. 378, s. 2026

**CONDUCT OF ORIENTATION AND PROVISION OF TECHNICAL ASSISTANCE
TO SCHOOLS FOR THE AUTOMATED CLIENT SATISFACTION
MEASUREMENT (CSM)**

To: Chief Education Supervisors
Public Elementary and Secondary Schoolheads
All Others Concerned

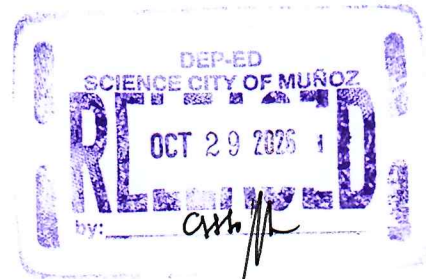
1. Pursuant to Regional Memorandum No. 392, s. 2026 titled *Conduct of Orientation and provision of Technical Assistance to schools for the automated Client Satisfaction Measurement (CSM)*, this Office informs all concerned on the conduct of the said activity on November 3, 2026, 3:00 p.m. via MS Teams Link <https://tinyurl.com/AutoCSMOrientation>.
2. There should be one representative per school, preferably the Administrative Officer II (AO-II) or Administrative Assistant, for schools without AO-II.
3. The activity aims to provide technical assistance to the said participants in the use of the automated Client Satisfaction Measurement (CSM) in preparation to the pilot testing and full deployment of the portal.
4. Immediate and strict compliance of this Memorandum is desired.


JOHANNA N. GERVACIO PhD, CESO V
Schools Division Superintendent

Encl: None
Reference: RM 392, s. 2026
To be indicated in the Perpetual Index
Under the following subjects:

CLIENT SATISFACTION MEASUREMENT

SDO-CART/Conduct of orientation and provision
of technical assistance to schools for the
automated CSM
008/October 29, 2026



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